

About us

The District Nurses, formerly known as Hobart District Nursing Service Incorporated, is an autonomous “not for profit” organisation.

We provide:

- General Nursing Care;
- Specialist Nursing Care;
- Personal Care;
- Home Help;
- Foot Care Clinic;
- Maintenance;
- Day Centre activities.



To contact the Service

Office hours:

Monday to Friday
8:00am till 4:30pm.

Phone: (03) 6273 3000

Fax: (03) 6273 3002

A message service is available after hours, on weekends and public holidays for **urgent** messages.

Postal address:

PO Box 1025
Glenorchy 7010

Address:

2 Birdwood Avenue
Moonah TAS 7009

Email: hdns@thedistrictnurses.org.au

Website:

www.the-districtnurses.org.au



Fee Information



home and community care

A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED

Fee Information

The Home and Community Care Program (HACC) was created to assist the frail elderly and younger disabled to remain living in their homes. *The District Nurses* primarily provide services to HACC eligible clients and to the Veteran Community. HACC services are partially subsidized by the Government but also require a contribution from the client. The District Nurses fee structure depends on your individual circumstances and your capacity to pay. Your fees will depend on whether you have any additional income (for example, a working spouse or child living with you).

What is the cost for each visit?

For HACC clients, each visit will cost \$5.00. However, we cap the charge at \$10 per week, so if we have to visit you seven days a week, it will still only cost \$10.00.

If you are **not** HACC eligible, services cost may be as much as \$20.00 per visit, depending on your individual circumstances. If you feel you are not

able to meet these payments, you can apply for special consideration by submitting an “application for Fee Waiver”.

How do I know if I am eligible?

If you are over 65 and have an assessed need, you are entitled to HACC services. If you are under 65 and have a disability pension you are also entitled to HACC services. If you do not fall into these categories but are debilitated or incapacitated, you may still be eligible for HACC services however you will be required to have a full assessment to determine whether your level of need meets the HACC criteria. If you are not HACC eligible, you can still access *The District Nurses* services but at a higher fee rate. Your GP or local health clinic may be a better option.

How am I billed?

An account will be sent to your listed mailing address every month. This bill will detail all of your visits on a calendar. A pre paid envelope is included with your account.

Please note if we have received your payment after the accounts have been generated, your payment may not be shown until the next month.

How can I pay my account?

You can pay your account by:

- Return mail (cheque /money order)
- Credit card over the phone
- Direct Debit
- In person, or have someone come in for you
- HACC Vouchers
 - you can buy HACC vouchers at most Chemists. Please make sure you write your name on the back of the vouchers when you send them into us with the bottom portion of your account.

What if my account is wrong?

If you feel that your bill is incorrect, please contact our office on phone: (03) 62733000.